

E-Mail Statement

Customer Name

Account Number

E-mail Address

Request the required e-statement(s) agreement and receive additional information.

Combined Statement

Customer Name

Street Address

City, State & Zip

Primary Statement Account #:

Accounts to be Combined:

I (we) understand by submitting this form, I (we) authorize Pilgrim Bank to combine, my (our) individual account statements into one combined statement per my (our) instructions above.

Authorized Signature

*Upon your signed agreement you will receive your statement via e-mail and you will no longer receive a mailed statement.

E-mail Statements

What is the benefit of receiving an email statement?

Delivery is fast, secure and statements will never again be “lost” in the mail. And, it’s **FREE!**

How can I receive my statements by e-mail?

Send this signed authorization and request the e-statement(s) agreement and additional information. The e-statement will replace your mailed statement.

Combined Statements

What is a combined statement?

A combined statement combines all of your accounts into one single statement. It’s easy and convenient. Instead of receiving a separate statement for each, you’ll receive a combined statement that lists each account and all of the transactions for each account in one complete package. Includes checking, savings, time deposits, IRA’s and loans.

How do I sign up for a combined statement?

Just sign the attached authorization and mail or bring it to any Pilgrim Bank location. Please be sure to list the accounts that you would like combined.

Is there a charge for combined statement?

No. There is no charge for a combined statement. It is **FREE.**

*Upon your signed agreement you will receive your statement via e-mail and you will no longer receive a mailed statement.

E-MAIL STATEMENT

Pilgrim Bank
CUSTOMER REQUEST

Account Name: _____

Account Number: _____

E-mail Address: _____

E-mail Address: _____

E-mail Address: _____

**Password will be set up by customer when the 1st email statement is delivered.
Pilgrim Bank does not have access to customer password.**

By signing below, I state that I am authorized to make changes in the delivery of the monthly statement and any annual disclosures on the above account to e-mail. I understand that it is the company or individual's responsibility to inform Pilgrim Bank of any changes to the e-mail address. Failure to do so could result in not receiving a statement. By signing this request to receive the above statement via e-mail, the responsibility for the security of the statement information once delivered to the e-mail address belongs to the company or individual.

Signature owner/authorized signer

Pilgrim Bank representative

Owner/authorized signer (type or print)

Date authorized: _____ (initial)

INTERNAL USE:
Statement date _____

Branch _____

Effective date _____

Maintenance date _____

Employee initials _____

*Acrobat Reader is the only software needed to download the e-mail statement and can be downloaded from the internet at no cost to you.

ELECTRONIC DELIVERY OF BANK STATEMENTS CONSENT AND AGREEMENT

1. **Welcome!** Welcome to the Pilgrim Bank's Online Electronic Bank Statement Delivery Service. Our goal is to provide you with an easy and convenient way to receive your periodic Bank Statements.

2. **Your Consent.** For the Bank to begin forwarding your Bank Statements to you electronically, we need your consent. Please review the information below prior to giving your consent. By agreeing to have your Bank Statements sent electronically, you also agree to notify the Bank immediately by telephone or fax at the numbers set forth in this Disclosure for the Consent and Agreement of any change in your email address or any errors or complications relating to your electronic receipt or access of your Bank Statements.

* **Your rights/options to receive a disclosure in paper form** - If you elect to receive your Bank Statements through electronic delivery, the Bank will no longer send you your statements through the mail. If you want to receive your statements electronically and in paper form through the mail, you will need to contact Pilgrim Bank by email, phone, or in person as set forth in this Disclosure for the Consent and Agreement.

* **Whether your consent applies only to a particular transaction or to categories of transactions** – Your consent, which will be given by signing a paper copy of this Consent and Agreement and providing it to the Bank, is to authorize the Bank to forward to you electronically your periodic Bank Statements and any other disclosures that the Bank might send to you with your Bank Statements, such as Truth in Savings disclosures or other required disclosures relating to your accounts.

* **The right to withdraw consent to have records provided electronically, including any consequences or fees associated with doing so** – To discontinue this electronic delivery service, you can email your request to the Bank or you can request a discontinuance of the service by calling the Bank. The email address and phone number for the Bank are set forth in this Disclosure for the Consent and Agreement. It will take up to 45 days for the Bank to implement your request, and after such time you will no longer receive your statements electronically. We will charge no fees for discontinuing the service.

* **How the consumer may obtain a paper copy of the record upon request** – You may request a paper statement by contacting Pilgrim Bank at the email address or phone number listed in this Disclosure for the Consent and Agreement.

* **Hardware and software requirements for access and retention of the electronic information** – The hardware and software requirements to enable you to receive and retain your Bank Statements electronically are discussed below in **Our Requirements**.

3. **Our Requirements.** First, the same terms apply with respect to electronically delivered Bank Statements as for those delivered in paper form, and the deposit agreements and disclosures that you have previously entered into with or received from the Bank remain in effect.

Second, for you to be able to receive and view your statements effectively, you must use an Internet browser that supports 128-bit encryption. Both the Microsoft Internet Explorer® browser and the Netscape Navigator® browser versions 4.0 or higher will enable you to receive and use our service. If you do not have at least a 4.0 version of one of the referenced browsers, you can go to the web site of either Microsoft or Netscape and download the appropriate version of the browser you need. Also, to view your Bank Statements, you will need Adobe Acrobat Reader 3.0 or greater. This product is available for free at <http://www.adobe.com>.

Additionally, we will be using a service called CSISafe to safely and securely deliver your Bank Statements. CSI eSafe will store your Bank Statements electronically for 60 days from the date of delivery. You may print or download your Bank Statements to retain copies of them. You may subscribe to CSISafe's long term storage service if you want to retain your Bank Statements online in secure electronic storage for more the 60 days. A file will be included with your Bank Statement delivery that will contain a list of all of your banking transactions. That file can easily be imported into a number of money management programs including Intuit's Quicken® and Microsoft's Money®.

4. **Privacy.** Our privacy policy (that has been previously provided to you) will apply to this service and the policy is incorporated into and made a part of this Consent and Agreement. CSISafe is subject to our rules on privacy in relation to your Bank Statements. As discussed in paragraph 6 below, you must have a unique user name and password to access your Bank Statements. Your user name must be a valid email address. This email address will be used in accordance with the Bank's privacy statement to deliver your Bank Statements to you. It will not be sold or otherwise provided to third parties.

5. **Service Availability.** The Bank may change, suspend or eliminate all or any aspect of this delivery service upon notice to you.

6. **Security.** We are providing this service through CSI eSafe because of its method of maintaining the security of confidential documents. To access your Bank Statements you will be required to adopt a user name and password. Your password must be at least eight characters and contain a mix of letters and numbers. **Your user name must be a valid email address.** To protect the security of your banking information, you must not disclose or share your password with any third party. In addition, your Bank Statements will not be forwarded to you through email. You will be notified by email that they are available for you to access on the CSISafe server.

7. **NO WARRANTY FOR CONTINUOUS OR UNINTERRUPTED SERVICE.** BECAUSE OF THE UNPREDICTABILITY OF THE INTERNET, WE DO NOT GUARANTEE CONTINUOUS OR UNINTERRUPTED ACCESS TO YOUR BANK STATEMENTS THROUGH THE INTERNET. HOWEVER, SHOULD YOU BE UNABLE TO ACCESS YOUR STATEMENTS, YOU CAN CALL THE BANK AT THE NUMBER SET FORTH IN THIS DISCLOSURE OR THE PHONE NUMBER ON YOUR BANK STATEMENTS AND THE BANK WILL TAKE OTHER MEASURES TO PROVIDE COPIES OF YOUR STATEMENTS TO YOU.

8. **LIMIT OF LIABILITY.** YOU AGREE THAT IN NO EVENT WILL WE OR OUR SUPPLIERS (OR ANY OF OUR OR OUR SUPPLIER'S SHAREHOLDERS, MEMBERS, OFFICERS, DIRECTORS OR EMPLOYEES) BE LIABLE FOR LOST PROFITS OR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH YOUR USE OF OUR SERVICE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY THAT SUCH DAMAGE WILL OCCUR. FURTHER YOU AGREE THAT NEITHER WE NOR OUR SUPPLIERS (OR ANY OF OUR OR OUR SUPPLIER'S SHAREHOLDERS, MEMBERS, OFFICERS, DIRECTORS OR EMPLOYEES) WILL BE LIABLE FOR ANY TECHNICAL, HARDWARE OR SOFTWARE FAILURE OF ANY KIND, ANY INTERRUPTION IN THE AVAILABILITY OF OUR SERVICE, ANY DELAY IN OPERATION OR TRANSMISSION, ANY INCOMPLETE OR GARBLED TRANSMISSION, COMPUTER VIRUS, LOSS OF DATA, OR OTHER SIMILAR LOSS.

TO THE EXTENT WE MAY HAVE BREACHED ANY TERM OF THIS CONSENT AND AGREEMENT, YOU AGREE THAT YOUR SOLE REMEDY IS TO DISCONTINUE USE OF THIS SERVICE. YOU FURTHER AGREE THAT OUR LIABILITY TO YOU IN ANY CASE (WHETHER IN CONTRACT OR TORT) WILL NOT EXCEED AMOUNTS PAID TO US WITHIN THE LAST 90 DAYS (IF ANY) FOR THIS SERVICE.

9. **Notices.** If you want to send us a notice in relation to this Consent and Agreement, you must send it by e-mail or regular mail to the address noted on this Disclosure for the Consent and Agreement. We may notify you by sending notice to your e-mail address or by mailing you notice by U.S. mail return receipt requested to our most current mailing address that we have for you. You agree that any notices sent by e-mail will be deemed delivered and received 48 hours after being sent. You agree that any notices sent by U.S. mail as provided in this paragraph will be deemed delivered and received three days after the date of mailing.

10. **Arbitration.** You agree that any claim or controversy relating to this Consent and Agreement will be settled by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association. You agree that any claim or controversy you may have will be arbitrated on an individual basis and will not be consolidated in any arbitration with any claim or controversy of any other party. You agree that the arbitration will be conducted in the city in which the Bank's main office is located and that judgment on the arbitration award may be enforced by any court having proper jurisdiction.

11. **Governing Law.** You agree that this Consent and Agreement is governed by the laws of the State in which the main office of the Bank is located, excluding any application of conflicts of laws rules or principles. You agree that the sole jurisdiction and venue for any litigation arising from your use of our service shall be an appropriate federal or state court located in the city in which the Bank's main office is located.

I Accept

I do not accept and will immediately
discontinue use of this service.

Customer signature

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